Confidential Resource Advisors (CRA) serve as a confidential resource in the Office of Prevention and Education at Northeastern (OPEN) for Northeastern students who have been accused of causing sexual or identity-based harm, are supporting a peer who has been accused or found responsible for causing harm, are currently in an investigation/adjudication process, have been found responsible for causing harm, or want to learn more around discrimination-based harm.

**APPROACH**

Confidential Resource Advisors provide free, confidential, non-judgmental, restorative and trauma-informed services. They will not tell you what you should or should not do; instead, they will provide information and resources for you to explore what next steps would best support you and/or your peer(s).

**SERVICES**

- Provide referrals for:
  - Interim remedies available to you (eg. no-contact orders, housing changes, academic support)
  - On and off-campus counseling
  - Legal representation
- Serve as an advisor through the sexual and gender-based harassment process
- Explain Northeastern's policies and investigative processes
- Facilitate educational and restorative conversations around sexual and gender-based harm

**CONNECT**

Confidential Resource Advisor services (CRA) are accessible virtually through phone, email, and video calls.

The best way to connect with a CRA is to email the CRA inbox: cra@northeastern.edu.

The inbox is monitored during business hours: Monday-Friday from 8:30am – 5:00pm EST though meetings can occur outside those times to accommodate schedules.

To learn more about Confidential Resource Advisor services at Northeastern visit the OPEN website by following the QR code:

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**Office of Prevention & Education at Northeastern, OPEN**

- **Location:** 307 Ell Hall
- **Hours:** 8:30AM-5:00PM, Mon. - Fri.
- **Email:** open@northeastern.edu
- **Instagram:** @OPENortheastern
- **Twitter:** @OPEN_Northeastern